



WEB HOSTING

Easy + Manageable

With over 20 years experience in developing and hosting some of the largest (and most targeted) sites in Canada, Allegra knows what it takes to keep things running smoothly and securely.

You are free to host and manage any solution provided, however we offer fully managed hosting services so that you can focus on running your business, without having to worry about running your website as well.

► **Our standard and premium packages in particular are guaranteed to provide peace of mind.**

Service Level	Light	Standard	Premium (Ecomm)
Email	20 Standard users	20 Standard users	20 Premium users
Proactive Patching	Included	Included	Included
Guaranteed Security	Included	Included	Included
Nightly Backups	Included	Included	Included
Site Monitoring	8x5	24x7	24x7
Domain Management	Included	Included	Included
Secure Certificates	Included	Included	Included
Active Protection		Included	Included
Analytics		Standard report	Premium report
Content Accelerator		Included	Included
Performance Monitoring			Included
Content Updates	Pay per change	Pay per change	2hrs/month
Support	Online	Priority Online	Phone/Online 24x7
Monthly Price (Billed Annually)	\$34.95	\$49.95	\$199.95



DEFINITIONS:



Standard Email

Email services provided for up to 20 mailboxes, each with up to 5GB of storage.



Premium Email

Email services provided for up to 20 mailboxes, each with up to 10GB of storage.



Proactive Patching

Daily application of all updates and security patches to prevent hacking and exploits of known vulnerabilities to the servers and software.



Guaranteed Security

Servers and services are fully hardened against security threats and attack vectors. Sites are monitored 24x7 for suspicious activity.



Nightly Backups

Site software and content is backed up every night to ensure the ability to easily restore and handle disaster recovery situations.



Site Monitoring

Sites are monitored to ensure full availability to the public. Any downtime is addressed immediately. (See hours included in each package)



Domain Management

We can look after the domain registration, renewals, and DNS for the domain.



Secure Certificates

Each website includes a secure certificate and all traffic is forced over a secure channel. Not only will this ensure you are adhering to current privacy legislation, it will improve SEO and increase customer confidence in your services. (In early 2017, Google will visually identify a website that does not support security certificates making sites that don't have it look less trustworthy).



Active Protection

Includes real time protection against traffic from known security threats, and includes protection against DDOS attacks.



Standard Analytics

Provides reports into how well your site is performing, including insights into who is visiting your site and what they are doing.



Premium Analytics

Provides additional insights into who is using your site and more importantly, how. Helps identify any issues that may be interfering with customer conversion rates.



Content Accelerator

Increases pagespeed, availability and SEO by offloading large and often slower digital assets to faster delivery networks.



Performance Monitoring

Provides insight and reporting into page load times, a key factor in SEO.



Content Updates

Change requests to the content of the site, including the posting of new content, is charged at a rate of \$60 / hour (Only in Light package)



Support

Support requests are handled through our online support tool or by phone. (See package details)



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